

### Community

- BE ONLINE.
- Be IN the community.

- Grow Slow
- Build Trust
- Focus on clear communication and long-term relationships



### Freshness

- Only open your farm to the public during the hours that you are able to keep produce fresh
- Proper refrigeration (post-harvest + display) is key
- "Pile it high and watch it fly"

### Flavor/Taste



- Grow what your customer base WANTS
- Growing specialty ethnic crops can take lots of trialing, but have great rewards if you're keeping your target audience engaged throughout the process

### Relationships

- All relationships take CONSTANT work and mindfulness
- Develop a marketing calendar for the year that matches your crop plan so that you are consistent and timely
- Share your STORY
- Understand your "ideal" customer
- Be thoughtful, sympathetic









# Our Farm Stand was CLOSED TO THE PUBLIC this year due to COVID



#### BACK IN 2019...





Colorful, wide walkways, clean(ish)





Clear signage, clear pricing, always staffed with educated/friendly workers

## 100% of our Direct-to-Consumer Sales Moved ONLINE for 2020



HOME

VEGETABLES

FLOWERS

ABOUT THE FARM

FARM COLLECTIVE

CONTACT US

CART (0)



"Messaging focused around availability/accessibility, contactless pickup and safe handling should take the lead."







#### Questions?

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